

Arrowhead Alarm Products Limited (**AAP, we, us**) collect personal information from you, including your;

- name
- contact information, including your mobile telephone number and e-mail address

We collect your personal information in order to be able to;

- provide products and services to you and to communicate with you about these products and services
- notify you about any changes to any of our products and services, including alerts regarding services e.g. changes to existing services or service outages
- comply with the requirements of applicable law or if we consider necessary to protect you or our business interests (e.g. protect against fraud or other security threats)

We may share your personal information in the following circumstances:

- to any third party who needs to use this information for purpose of providing our products and services, such as any third party contractors we may engage
- in the event that we sell or buy any business or assets, to any prospective buyer or seller
- to comply with any applicable laws where disclosure of personal information is required

We keep your information safe by storing it in an encrypted environment and maintaining security measures and procedures. However, transmission of information electronically is never completely secure, and we cannot guarantee security of all personal information that may be transmitted to us.

We will keep your information for as long as reasonably necessary for the purposes set out in this policy.

You may have rights under applicable laws to request access to personal information, rectification of personal information, deletion of personal information, the restriction or withdrawal of consent to processing of personal information or transfer of personal information. You may also have rights to make a complaint about any of the foregoing. Any requests or complaints must be made in writing. We will comply with any requests or respond to any complaints as required by applicable law.

Any questions or requests in respect of this policy or regarding your personal information should be made to: [sales@aap.co.nz](mailto:sales@aap.co.nz).